



Here for the journey.

Giving you the tools to provide the *best* rider experience.

In the complex and changing public transit industry, the goal is safe, reliable service that will keep riders coming back on board.

Trapeze has worked with public transit agencies around the world for nearly three decades, delivering the technology that streamlines and advances all aspects of your business.

Whether it's rail, bus, paratransit – or the world's first self-driving bus integrated into a regular transit schedule in Switzerland – we've helped our customers manage employees, maintain assets and get real-time information to riders on vehicle crowding. And those are just a few examples. Our solutions are fueled by machine learning and driven by more automation than ever before.

We're proud to say...



We have over **1,500** customers worldwide.



More than **150** agencies in North America use Trapeze solutions and over **100** of those agencies use Trapeze Enterprise Asset Management.



Transport for London runs the largest Intermodal Transport Control System with Trapeze real-time monitoring for its **10,000 buses**.



Metro Transit in Minneapolis manages **81.9 million** rides per year with Trapeze Intelligent Transportation Systems.



Spokane Transit in Washington increased its efficiency by **62%** with Trapeze Workforce Management. HART in Connecticut boosted its maintenance efficiency by **20%** with Trapeze Enterprise Asset Management.

Are you ready for what's coming next?

Data-driven, customer-facing information and internal process improvements make all the difference.

"When you are close to your customers and listen to them, that's how you innovate your business."

Mark Miller, Co-Founder and Global CEO, Trapeze Group

Bus and Rail

Safety and efficiency at your fingertips with the latest transit innovations and industry leading solutions.



Transit Workforce Management

Automate and simplify daily operational tasks like bidding, daily dispatch, timekeeping, human resources, and payroll integration. Empower employees with real-time information and facilitate social distancing and other new protocols.



Enterprise Asset Management

Put safety first. Maintain, track all assets and infrastructure, and improve all functions related to maintenance. Designed solely for transit, Trapeze EAM delivers real-time mobile monitoring and predictive maintenance for less costly repairs and downtime.



Yard Management

Improve safety in your yard (one of the most common places injuries occur) with real-time tracking of vehicles you can manage from your desk. This innovative technology helps you find vehicles faster without walking the yard and recovering immediately out-of-date data.



Intelligent Transportation Systems

Filter out relevant data to provide real-time information, including vehicle capacity numbers and disruptions, to passengers with no delays, alleviating manual work for your Control Center and decreasing complaint calls. Headway management is vastly improved, and you'll reach new heights in on-time performance.



Payment

Keep payments safe and secure with contactless smart cards and mobile ticketing. Show your community that your agency is innovative, attract more digital-savvy passengers, and relieve the hassles that cash operators have to deal with. All while continuing to serve cash-paying riders.



Mobility Planning

Collect, track and analyze ridership data for more accurate planning and reporting. By bringing together data points, you can see the impacts of real-time changes, and use cost-benefit analysis to determine effective service changes.



Scheduling

Automate tasks for advanced trip building, timetable creation, and cost savings. Easily adjust schedules to manage increases and decreases in ridership. Automated scheduling is here in a way you've never seen before.



Business Intelligence

Gain insights from previously obscure data. Activate data-driven real-time decision-making that improves safety, increases performance and decreases inefficiencies.



Mobility-on-Demand (Paratransit)

Level the playing field for your customers so they can build the trips they want, when they want. Leverage built-in automation for smart scheduling and mobility-on-demand, at scale. Drastically reduce manual processes while delivering accurate, real-time trip duration and arrival time information, increasing flexibility and reducing the volume of calls for reservationists. Make public transit the core of your mobility ecosystem.



Traveler Experience

Eliminate the stress of riding transit while building trust with your passengers. Usable web and mobile tools make riding transit a breeze and in the meantime you'll reach goals like increased ridership, excellent passenger experience and cost savings more easily.



Mobility-as-a-Service

Reshape how your community travels by creating mobility experiences they'll rave about. Simplify your riders' trips by combining planning and payment for all modes of mobility, like bus, rail, bike-share and microtransit.

Connect with our Experts

