



INFO-WEB

Online trip planning and scheduling information.

Help your riders seamlessly get from A to B. Trapeze's INFO-Web application lets public transit riders plan their trips and access real-time schedules, bus stops, and other transit information through web browsers such as Chrome, Microsoft Edge, Safari, or Firefox.

INFO-Web seamlessly integrates with your agency's website, allowing you to maintain consistency with your branding.

Overview

Quickly Plan Trips

- Generate detailed travel itineraries by entering the starting point and the destination
- Get an accurate street view of bus stops or station

Real-time Information

- Dynamically display up-to-date schedule and bus stop data by line or stop
- Find out vehicle departure times for all routes passing through a particular stop

Integrate with your Scheduling and CAD/AVL Systems

- Enable instant schedule updates through seamless integration with your scheduling system
- Integrate service disruption information (real-time AVL adherence data, daily adjustments to operations data, remarks, and bulletins)

Agency Benefits

Improve Employee Satisfaction

- Off-load call volume from the call center and reduce pressure on call center staff

Streamline Workflows

- Disseminate consistent information across multiple mediums (including call center, website, automated telephone system)

Access Ridership Data

- Capture data for analysis to improve operations (i.e., failed requests, popular routes, and origin/destination information)

Passenger Benefits

Simple Trip Planning

- Allow riders 24/7 access to plan trips and find transit information at their convenience
- Improved communication with riders with convenient, accessible, and customizable information services
- Provide consistent and accurate information to your riders

Connect with our Experts