

Scheduling Services

Our team of scheduling services experts is here to help you meet your Mobility Planning and Scheduling goals.

Meeting the service demands of passengers within operational budgets and operator staffing is no easy task. Trapeze's transit professionals are ready to help when you need additional support. Drawing on decades of combined transit planning, scheduling, and operations experience, our team can ensure you maximize your investment in Trapeze software products. Our approach to scheduling services is centered on delivering the most value to our customers by ensuring the following:

Customized Service

Every transit system's needs and priorities are unique. We'll work with you to ensure you get the correct support to deliver on your specific needs and priorities.

Expert Support

With our teams' decades of transit experience, we'll ensure your organization takes advantage of all available transit scheduling and software processes to produce efficient, street-ready service.

Scheduler Development

We aim to advance your scheduling teams' development and skills to become power users of Trapeze software. This is accomplished by working closely with your scheduling team on their understanding of the scheduling process and Trapeze software and where they can further develop their skills.

Service Offerings:



Optimization Consulting

With our optimization consulting service, we help your scheduling team to optimize timetables and generate more efficient blocks, runs, and/or rosters. We work with you to assess your scheduling priorities such as reducing overtime, adjusting for driver shortages, or producing fewer split runs.



Planning and Scheduling Project Support

Whether you want to change your network of routes, standardize headways, improve on-time performance, optimize vehicle and operator schedules, or enhance passenger and operator satisfaction, our team can help you reach your goals.

Training

Onboarding a new staff member? In need of a refresher? We offer a variety of training sessions for all levels of schedulers available in both 1-on-1 Focused Training Sessions or Group Workshops.

Our training sessions cover many topics, including:

- Introduction to Fixed Route Planning and Scheduling
- Expert Scheduling Concepts
- Making the Most of Maps
- Managing Stops, Nodes, and Garage Data Elements in FX
- Data Exchanges and Integration (including TSDE and GTFS)
- Blocking, Runcutting, and Rostering (Basic and Advanced)
- Custom courses based on your needs

