Trapeze™

Trapeze Risk, Incident, and Safety Compliance (RISC)

Get ahead of your safety and risk assurance plan with a robust incident and safety management system.

Simplify the complex with a 360-degree view of your safety performance in real time and quickly act on what your incident data is telling you with a robust incident management and risk assurance system, tailor-made for transit.

Trapeze Risk, Incident, and Safety Compliance (RISC) provides complete visibility into your safety performance and risk mitigation outcomes so you can quickly act on your incident data and accurately measure the effectiveness of your safety plan. Your operation now has a single source of truth for managing incidents and evaluating risk, and role-based, flexible workflows that enable you to quickly address ongoing safety issues.

Overview

A Single Source of Truth for Incidents

- Provides a flexible database that can handle an unlimited number of custom fields, custom incident types and custom workflows to associate with them
- Defines new incident types on demand, allowing automated funneling of incidents for prioritized review even in emergency situations
- Links related incidents together to get a true understanding of incidents at your agency

Simplify Access and Customize Workflows

- Automates paper-based processes and workflows to save time and increase efficiency; tracks timely completion of workflow tasks
- Creates new workflows or modifies existing workflows on-the-fly so incidents can be handled appropriately during a crisis
- Seamlessly shares incident data online across your agency, promoting continuous communication between teams about status and next steps
- Enables your employees to work where they are: complete and review audit forms, check the dashboard, or complete an assigned task from any web browser or smartphone.

Track and Measure Safety Metrics and KPIs in Real-Time

- Monitors incident data in real time, identifies trends, and provides timely insights
- Automated dashboards capture and analyze incident data into meaningful charts and graphs in real time
- Defines automatic notifications for specific events to keep transit leadership fully informed

Master Risk Assurance

- Evaluates, tracks, and implements risk mitigations for all the risks your agency has identified
- Uses leading and lagging indicators to establish the accuracy of risk evaluations and monitor for changes in the risk landscape
- Measures the impact of risk mitigations and corrective actions to validate effectiveness of your risk management process

Agency Benefits

Centralized Safety Database

Create a single source of truth for incident data at your agency. Have all your safety and incident data in one place. RISC breaks down silos within your agency and provides a single source of truth for managing incidents, evaluating risk, and measuring the success of risk mitigation.

Better Cross-Departmental Coordination

RISC supports multiple user personas to create streamlined workflows and provide online access for each member of your safety teams, enabling them to view real-time KPIs and safety insights, improve communications flow, and get alerts and notifications to ensure that nothing is missed.

Improved Risk Management and Safety Reporting

Robust incident management platform enables your agency to quickly respond to events in real-time and modify standard workflows on the fly. A comprehensive safety assurance system lets you stay on top of your risk mitigation measures, associating incidents with the identified risk, so you can understand the frequency of incidents, track proactive/ corrective action impact to that risk over time, and effectively meet federal safety regulations.

Passenger Benefits

Safer Journeys

- Better predicts and reduces frequency of safety events, improving safety outcomes for both employees and riders
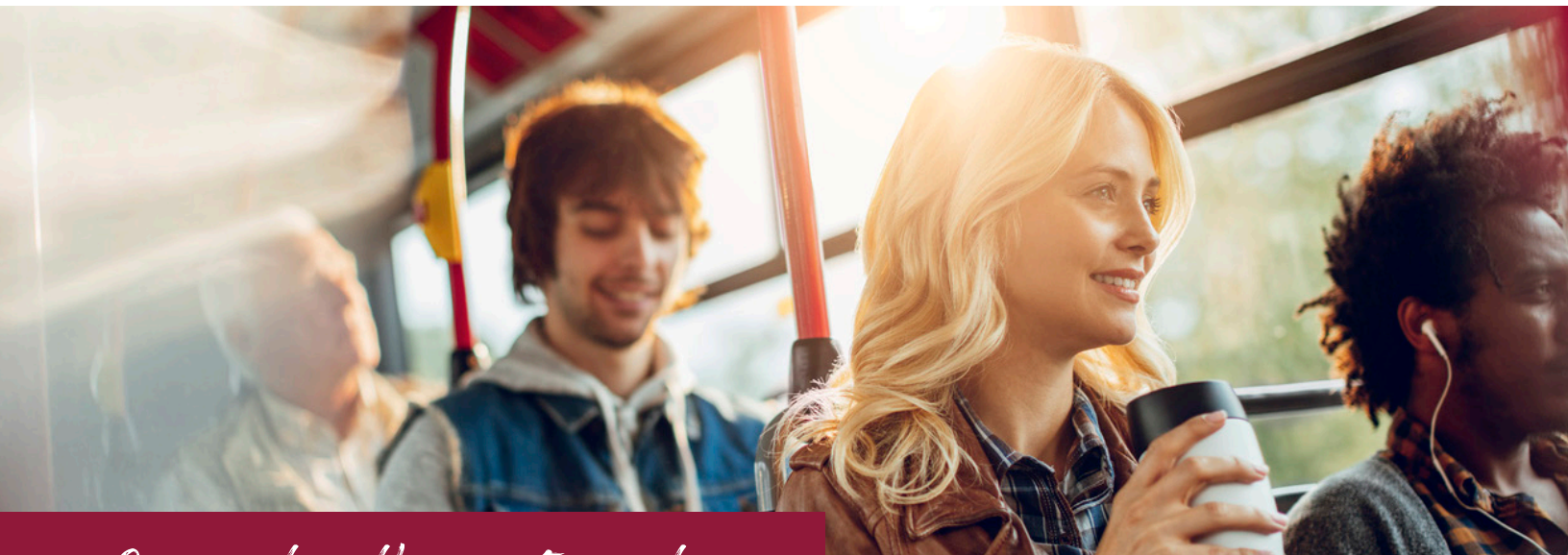
Improved Public Awareness of Safety

- Promotes a transit safety culture by encouraging transit riders to report incidents and hazards through an online portal

Increased Trust

- Strengthens your agency's commitment to the safety of passengers, employees, equipment, and facilities, ensuring safe, reliable service that rebuilds ridership

Connect with our Experts

Trapeze™

Managing Your Agency Safety Plan with Trapeze RISC

Safety is a priority for every agency! However, if you are in the United States, you are likely working to meet new requirements under the System Safety Program Plan (SSPP, 49 CFR Part 270) or the Public Transportation Agency Safety Plan (PTASP, 49 CFR Part 659).

RISC was intentionally designed with the goal of helping agencies meet these requirements! With RISC, your agency will proactively manage your Agency Safety Plan compliance with automated workflows, tracking, reporting, and dashboards. Reach out to us today to discuss the challenges your agency faces as you implement your Agency Safety Plan to see if RISC could benefit you!

RISC	PTASP Requirement
Safety database designed to allow storage of all types of safety data, capturing both leading and lagging indicators.	• 49 CFR § 673.27(b)(1) – Monitor operations to identify additional hazards • 49 CFR § 673.27(b)(4) – Investigate safety events to identify root cause
Public-facing mobile portal that collects employee and rider safety reports, anonymously if preferred.	• 9 CFR § 673.23(b) – Employee reporting system
Workflow management for handling any type of safety record, from a simple complaint to a full investigation to a corrective action.	• 49 CFR § 673.11(a)(5) – Process and timeline for annual safety reviews • 49 CFR § 673.27(d)(2) – Corrective action plan development and monitoring
A dashboard that rolls up any data element captured in the safety and risk databases into meaningful charts and graphs.	• 49 CFR § 673.27(d)(1) – Assessing safety performance
A risk matrix that links both safety events and mitigation activities for the purpose of safety assurance activities.	• 49 CFR § 673.25(a)-(d) – Safety Risk Management process • 49 CFR § 673.27(b)(3) – Monitor effectiveness of mitigations

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